

Supportive Services for Veteran Families (SSVF) Veteran Rights

Insert Agency Logo

As a Veteran, you have the right...

1. to be treated equally, professionally, and with respect, regardless of your race, color, religion, national origin, Limited English Proficiency, age, sex (includes gender identity and transgender status), sexual orientation, pregnancy, marital and parental status, political affiliation, disability, or genetic information.
2. to not face harassment or retaliation.
3. to have your cultural and personal values, beliefs, and preferences honored. We ask that you identify any cultural, religious, or spiritual beliefs or practices that influence your care.
4. to have your privacy protected.
5. to be assessed for available services as a Veteran, whether you have your DD214 or not.
6. to access or be directly referred to services you need for which you are eligible and that are available within your local community.
7. to receive a copy of the grievance policy upon enrollment and upon request.

Who to contact with concerns:

Insert Agency Contact Name,
Title, Telephone Number and
Email

You have a right to file a formal grievance with our organization. After doing so, should you feel we have not addressed your concerns adequately, you may contact the SSVF Program Office at SSVF@va.gov. If you have witnessed or suspect criminal activities, fraud, waste, abuse, or mismanagement, you may contact the VA Office of the Inspector General at 1-800-488-8244 or email vaoighotline@va.gov.